

REGENCY



ELEGANCE

# A Pen from the Glen

NEWSLETTER OF THE ROYAL GLEN HOTEL • SIDMOUTH



*The Royal Glen circa 1832*

THE TIME IS HERE ONCE AGAIN TO THANK ALL OUR FRIENDS FOR THEIR CONTINUED SUPPORT IN THE PAST YEAR AND TO KEEP YOU ALL UP TO DATE WITH WHAT HAS BEEN HAPPENING WITH THE HOTEL, THE FAMILY AND STAFF AND SIDMOUTH.

The year 2001 began with an unusually wet February which was made worse by the threat of Foot and Mouth disease. There were quite a few events that were cancelled during the course of the year as a result of this, not least "Donkey Week" we missed you all, hope to see you in 2002. However we were fortunate enough not to be seriously affected in our pocket of Devon and by Easter almost all the footpaths were open once again. Our sympathy goes out to any of you who have been directly affected by the disease.

For those that wonder! Sidmouth has a world renowned Donkey Sanctuary with many thousands of visitors each year. For 15 years now they have organised a special event for one

week each May when sponsors and friends of the Donkey Sanctuary have been able to work with and get to know the Donkeys. Donkey Week 2002 is Tuesday 7th - 14th May.

## 5 DAY BARGAIN BREAKS

The weather improved and March made some headway in improving business and people were once again getting out and about and enjoying our Spring Breaks. The Five Day Bargain Tariffs are still one of the most popular short break holidays in the off season period. Available from November 1st through to March 31st.



## MUSIC AND DANCE

Sidmouth International Folk Festival enjoyed a successful year with good weather and a variety of musicians, singers and dancers. We were pleased to see the Ham Marque back in action this year bringing all corners of the town into the festival. We welcome many of you year after year, please book early because the town has lost more Hotels and in Folk Week there is always a shortage of accommodation as it is. Date for your diary Saturday August 3rd to Friday 9th Torchlight Procession.

## BRITAIN IN BLOOM SUCCESS



*Connaught Gardens*

In August in 90 minutes judging took place in the bid for the Britain in Bloom title. The criteria on which the town is judged is diverse. Marks are awarded in five sections covering floral displays, permanent landscaping, ecological considerations, local environmental quality and public awareness. Parks and gardens, public buildings, roadside planting, business premises, residential gardens and special features are looked at in the floral display category.

In addition to seeing public gardens at the height of Summer, the judges ask for photographs to prove that they have form and colour in spring and autumn.

Allotments are included under residential gardens and here judges look for evidence of rotational cropping and the use of composting. They dock marks if it appears weed killer has been used excessively in controlling road verges.

Blackmore Gardens provided some special features, with the perennial peacock strutting in a different corner and tortoises adding extra interest.

Britain in Bloom is now keen to see evidence of sustainable development in floral efforts, with particular attention paid to

reducing use of energy and raw materials and limiting waste and pollution. Protection of animals and their habitats is also given prominence.

Judges look out for facilities to enable collection of recyclable materials and how businesses, charities and individuals assist collections and community composting. Factors affecting marks for local environment quality are litter, graffiti, dog fouling, vandalism, flyposting, weedy streets and pavements and the condition of street furniture.

Public awareness of Britain in Bloom efforts also gains marks and judges look for evidence that the local committee has made positive arrangements to publicise its campaign and carry out fundraising for projects. All this contributes at the same time to making Sidmouth the gloriously colourful and well kept place that you all enjoy.

Well done Sidmouth for winning the small town category in the Nationals. There is a lot more to it than meets the eye.

## SIDMOUTH REGATTA AUGUST BANK HOLIDAY

What a wonderful fire work display rounded off the weekends events. It was a fun packed weekend with childrens competitions, Treasure Hunt, three legged pub crawl, swimming races and the legendary raft race, jazz band and of course sailing races, although the weather was so good, it was not the best for racing.

## CARNIVAL BROADCAST AROUND THE WORLD

This years carnival made history when it became the first in Devon to be broadcast live around the world on the Internet.

The town burst into a magical blaze of light, colour and sound as the mile long procession wound its way around the streets of the town.

[WWW.ROYALGLENHOTEL.CO.UK](http://WWW.ROYALGLENHOTEL.CO.UK)

Our website is up and running! Why not take a look at [www.royalglenhotel.co.uk](http://www.royalglenhotel.co.uk). Thank you Giles. Giles Sadler also designed our newsletter for us.



### “COUNCIL LOCKS HORNS WITH WATCHDOG OVER HOTEL PLAN”

This was a heading in the local paper. Father is once more battling with planning in an effort to provide three bedrooms and a lift in the area of the Jubilee wing. Last year plans were rejected by East Devon County Council despite support from Sidmouth Town Council. The town council has again backed revised plans but English Heritage has repeated its objections.

The next action will see the matter being referred to the Secretary of State for the Environment.

It is still our promise to conserve and care for this Grade 1 listed building which our visitors return to enjoy its historic charm and heritage but at the same time for the business to remain being alive and thriving we must have balance in refurbishment, facilities and take into account economic reality.

### GROUP PARTY BOOKINGS.

The majority of our visitors arrive individually, but we have many small parties. This year we welcomed The Midland Vehicle Preservation Society, The BMW Car Club, U3A Walking Group and Broadstone Bridge Twelve. In May 2002 we are looking forward to welcoming The Cambridge Townswomens Guild. Depending on the Season and numbers special rates may apply.

It is always much appreciated when Visitors write to us, it really encourages us to do better :-

*'Now that we have discovered 'The Royal Glen' we look forward to visting again.'*

*Mrs Beryl Maidman, Dunmow, Essex*

*'For us it's "secret" lies in the combination of Family ownership, moderate size and of course - unique architecture, decor and furnishings (plus the excellent pool!) Any change would really adversely affect the overall high level of satisfaction.'*

*Alan Bennett*

## SIDMOUTH GATEWAY TO WORLD HERITAGE SITE

News in December should reveal if approval has been given in the bid to secure World Heritage Site status for East Devon and Dorsets coastline. Earlier in the year Dr Dingwall, a New Zealander from the International Union for the conservation of Nature appointed by UNESCO flew in a helicopter from the cricket field taking him from Exmouth to Lulworth Cove to report on the bid. Sidmouth, Beer, Seaton, Axmouth and Lyme Regis and the famous fossil filled cliffs at Charmouth were examined. I was lucky enough to attend a seminar explaining the importance of the area and the excitement and enthusiasm the professionals had was electric. Dr Dingwall explained that it was being promoted by the UK Government and local authorities "as the best representative" of the Mesozoic era - 190 million years ago - and was the most accessible and best protected area. The coast contains a complete record through almost 200 million years of earth history during the Triassic, Jurassic and Cretaceous periods of geological time. However you don't have to be a geologist to appreciate this world class coastline.



### THE TEAM

We welcome Julia our hardworking Housekeeper whose enthusiasm and high standards have been prominently evident this past season.

We wish Stuart continued progress after his illness and are pleased to be imbibing in the delights of Stupots Topsy Trifle again.

The family would like to take this opportunity to thank all the team for their hard work and support over the year.

## NEW YEAR

Kieran our Head Chef has created a mouth watering feast for New Years Eve. We still have some vacancies for the 3 day holiday at £148.50 per person.

### “A ‘NOUVEAU CELEBRATION’ AT THE GLEN”

#### ‘Carpaccio of Beef’

Home Cured Fillet of Beef thinly sliced & Served with a Rocket Leaf Salad & Dressed with a Peppercorn Sauce

#### ‘Quails Egg & Asparagus’

Lightly Boiled Quails Egg & Poached Asparagus Arranged with a Continental Leaf Salad & Balsamic Vinaigrette

#### ‘Baby Pineapple’

Half a Chilled Pineapple Filled with Cottage Cheese & Pineapple Coupled with a Light Citrus Dressing

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#### Lobster Bisque & Sour Cream Swirl

#### Lemon & Orange Sorbet

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#### ‘Corn Fed Chicken Trellis’

Supreme of Corn Fed Chicken Wrapped in a Puff Pastry Lattice Nestled on a Bed of Julienne Vegetables & Coupled with a Grape & Wine Sauce

#### ‘Escalope of Veal Di Parma’

Succulent Escalope of Veal Wrapped in Parma Ham Set on a Haricot Bean Stew & Served with a Rich Port Sauce

#### ‘Turbot Delice Noir’

Fresh Delice of Turbot, Pan Fried Set on a Bed of Tagliatelle Noir & A Wash with a Saffron Sauce

#### ‘Wild Mushroom Ravioli’

Braised Home-made Ravioli Filled with a Ragout of Wild Mushroom & Accompanied by a Spicy Pepper Sauce

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#### Home-made Mixed Berry Pavlova

served with Fresh Dairy Cream

#### Chocolate Macaroon Filled with a Black Cherry Ganache

served with a Fruit Coulis

#### Chilled Exotic Fruit Salad & Clotted Cream

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#### Selection of Continental Cheese & Biscuits

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#### Coffee & Petit Fours

## ANNUAL HOLIDAYS & REFURBISHMENT

Many of the staff are off on their holidays on January 2nd, but Reception is open Monday to Saturday 9.00am to 3.00pm throughout January. At other times the phone is manned by Hilary and Vivienne except in a few circumstances when you may get an answer machine, but we will return your call as soon as possible. We look forward to hearing from you.

Everything returns to normal on Friday 1st February, with hopefully, all our decorating projects complete and ready to welcome visitors.

We wish you all a Very Merry Christmas and a Happy and Prosperous Year in 2002. We hope we may have the opportunity of welcoming you once again.

Mr & Mrs Orson Crane,  
& daughters Hilary Caldwell & Vivienne Bess

### WINTER TARIFF

November 1st 2001 - April 30th 2002

		Standard Room	Small Room
Weekly	(D B&B)	£271.00	£246.00
Daily	(D B&B)	£50.00	£46.00
3 Day Break	(D B&B)	£135.00	£123.00
2 Day Break	(D B&B)	£96.00	£88.00
Daily	(B&B)	£35.00	£31.00

Winter Special November 2001 - March 2002 5 nights DBB  
£180.00 per person no specific room guaranteed.

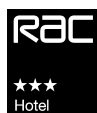
### MAY & OCTOBER (ONLY) 2002

		Standard Room	Small Room
Weekly	(D B&B)	£370.00	£350.00
Daily	(D B&B)	£56.00	£53.00
3 Day Break	(D B&B)	£162.00	£153.00
Daily	(B&B)	£41.00	£38.00

### SUMMER TARIFF

1st June -30th September 2002

		Standard Room	Small Room
Weekly	(D B&B)	£389.00	£369.00
Daily	(D B&B)	£59.00	£56.00
3 Day Break	(D B&B)	£172.00	£163.00
Daily	(B&B)	£44.00	£41.00



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Proprietors: Mr & Mrs O.G. Crane & Family

